



**VEGAS STRONG**

RESILIENCY CENTER

HELP IS HERE FOR YOU AND THOSE YOU LOVE

VegasStrongRC.org

## WHAT IS THE VEGAS STRONG RESILIENCY CENTER AND WHOM DOES IT SERVE?

The Vegas Strong Resiliency Center is a place of healing and support dedicated to serving as a resource and referral center for residents, visitors and responders affected by the tragic events of October 1, 2017.

The Resiliency Center is managed by Legal Aid Center of Southern Nevada and is staffed by knowledgeable and caring professionals from Clark County, the State of Nevada, Las Vegas Metropolitan Police Department Victims Services, and Legal Aid Center of Southern Nevada to help people access resources to help them build strength and resiliency in the aftermath of this incident.

If you or someone you love was affected by 1 October, we encourage you to contact us so we can help connect you with available services and resources. Our services are free and confidential.

Originally established by Clark County, the Vegas Strong Resiliency Center is now funded by the Nevada State Division of Child and Family Services by 2019-V7-GX-0001 from FY2018 Antiterrorism and Emergency Assistance Program through the U.S. Department of Justice's Office for Victims of Crime.

## CAN THE VEGAS STRONG RESILIENCY CENTER HELP ME IF I DON'T LIVE IN LAS VEGAS?

The Resiliency Center is a resource for anyone affected by 1 October whether they live in Las Vegas or outside of the Vegas valley. We are here to assist anyone directly impacted, as well as those who came into direct contact with victims of this incident including bystanders, first responders, hotel workers, taxi drivers and others who may have rendered aid or support in the aftermath of the event. If you weren't at the event and didn't come into contact with a victim but are struggling emotionally, we also encourage you to reach out the Resiliency Center. If you live outside the Las Vegas area, we will help you get connected to resources in your area.

## WHAT SERVICES ARE OFFERED THROUGH THE VEGAS STRONG RESILIENCY CENTER?

The staff at the Center can provide you with:

- Victim advocacy and support
- Case management (working directly with a dedicated Resiliency Center navigator)
- Connection with community resources to help address individual needs, such as rent/mortgage assistance, utility assistance, transportation issues, immigration matters and more
- Technical assistance with applying for online services including FBI Victim Assistance Services
- Spiritual care referrals
- Emergency small dollar amount financial assistance
- Referrals for mental health and counseling services unique to the individual's need
- Free legal services also are available, including consultations and possible representation for issues involving insurance matters, medical billing problems, debt collection, housing and evictions, family law matters and other civil legal needs stemming from issues as a result of 1 October.

## INFORMATION ABOUT RESILIENCE AND TRAUMA

There is no “normal” reaction to stressful events and trauma. There can be a wide range of reactions and not every person will react the same way. In some people the reaction may be delayed days, weeks, months, or even years.

Some common reactions include:

- Changes in sleep patterns
- Changes in eating habits
- Mood swings, irritability
- Decreased productivity
- Reliving the event
- Withdrawal
- Exhaustion, hopelessness
- Numbness, confusion
- Other physical, emotional, and mental symptoms that impact one's quality of life

The Vegas Strong Resiliency Center is here to help individuals develop and foster resilience.

Resilience is the process of adapting well in the face of adversity, trauma, tragedy, and stress. Resilience is not a trait that people either have or do not have. It involves behaviors, thoughts and actions that can be learned and developed by anyone. This happens in several ways, including:

- Letting yourself experience strong emotions, and also realizing when you may need to avoid experiencing strong emotions in order to meet the demands of daily living.
- Stepping forward and taking action to deal with problems and also stepping back to rest and reenergize yourself.
- Spending time with loved ones and connecting with others to gain support and encouragement, and also nurturing yourself.
- Using reliable coping skills and developing new ones.

## OTHER RESOURCES

### NEVADA VICTIMS OF CRIME PROGRAM

If you were injured in or were present during the shooting at Route 91 Harvest Music Festival in Las Vegas on Oct. 1, 2017, you may be eligible for funds from the Nevada Victims of Crime Program (subject to eligibility criteria) for reimbursement of out-of-pocket expenses resulting from the crime such as medical bills, funeral expenses or mental health counseling not covered by insurance. [www.voc.nv.gov](http://www.voc.nv.gov).

### CALIFORNIA VICTIM COMPENSATION BOARD

If you were a California resident and a victim of the Route 91 Harvest Festival shooting, the California Victim Compensation Board (CalVCB) may be able to help you pay bills and expenses resulting from this violent crime. <https://victims.ca.gov/lasvegas/> or email: [Route91HarvestFestival@victims.ca.gov](mailto:Route91HarvestFestival@victims.ca.gov).

### FBI VICTIM ASSISTANCE SERVICES (LOST PROPERTY)

The FBI has collected and cataloged thousands of belongings left behind at the concert venue. All requests for belongings lost at the festival site are being processed through the FBI's Victim Services Division website and the online questionnaire located at: [www.fbi.gov/lvmusicfestivalshooting](http://www.fbi.gov/lvmusicfestivalshooting). Event attendees also can email inquiries to the FBI at: [LVFestivalAssist@fbi.gov](mailto:LVFestivalAssist@fbi.gov). Please include as much detail about your lost items as possible. They will work with individuals to get your identified items back to you as soon as possible.

## WHAT CAN I DO IF I FEEL I NEED IMMEDIATE ASSISTANCE?

Help is available:

SAMHSA's Disaster Distress Helpline provides 24/7 crisis counseling and support.  
Helpline: 1-800-985-5990 or text TalkWithUs to 66746.

You can also call the Resiliency Center at 702-455-2433/1-833-299-2433  
Monday-Friday during the hours of 8:30 a.m. to 5:00 p.m., excluding major holidays.

If you are having thoughts of suicide, call the National Suicide Prevention Line, 24 hours a day, seven days a week: 1-800-273-TALK (8255).

## IF I WANT TO MAKE A MONETARY DONATION TO HELP 1 OCTOBER SURVIVORS, WHAT SHOULD I DO?

Individuals and organizations throughout our community and the world have reached out to support Las Vegas and the survivors of 1 October in a multitude of ways. We are grateful for the outpouring of care, concern and compassion. The Resiliency Center can accept financial donations to directly support 1 October survivors with small dollar financial emergencies. To make a financial donation to the Vegas Strong Resiliency Center, contact us at 702-455-6546, or email us at [vegasstrongresiliencycenter@clarkcountynv.gov](mailto:vegasstrongresiliencycenter@clarkcountynv.gov).

Partnering agencies represented at the Vegas Strong Resiliency Center to assist those affected by the shooting include Clark County, Legal Aid Center of Southern Nevada, the State of Nevada and Las Vegas Metropolitan Police Department Victims Services. The Resiliency Center is managed by Legal Aid Center of Southern Nevada.

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[www.vegasstrongrc.org](http://www.vegasstrongrc.org)  
Hours: Monday - Friday  
8:30 a.m. – 5:00 p.m.  
(Excluding Holidays)

## Managed By

Since 1958  
**LEGAL AID CENTER**  
of Southern Nevada

## Partner Agencies



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