

2020 ANNUAL REPORT







GREETINGS FRIENDS AND SUPPORTERS

Greetings,

Well, 2020 was quite a year! Like most of you, I am very glad it is over, and I can't wait to get back to normal - to see loved ones and go on a vacation. But as hard as 2020 was for me, every day when I went into Legal Aid Center of Southern Nevada, I received a reality check as my situation truly paled in comparison to so many in our community. The pandemic's financial consequences caused more people than ever to seek our help. There were people who lost their job after working 30 years at the same place and victims of domestic violence cooped up with their abuser with no option to leave. There were thousands facing evictions with their unemployment applications backlogged with hundreds of thousands other claims. There were seniors who were being threatened by unscrupulous people seeking to get a guardianship over them. And the list goes on.

But even as I saw unprecedented demand and enormous challenges, I saw our staff and volunteers rise to the occasion. I saw our team transform and learn how to have thousands of phone calls ring from house to house so we could help from home. When the clerk's office in the court had to quickly close, our staff stepped up to accept protective order applications over the phone so that victims of violence had access to justice. Our lead attorneys created automated domestic violence and eviction forms allowing people to more easily file from home for the first time in the history of our community.

We created a Small Business Legal Advice Project to help small businesses affected by COVID-19 get connected with a free lawyer for trusted free legal help. We learned how to practice virtually, checking on clients through every remote platform available, and conducting virtual evidentiary hearings. Our pro bono attorneys began consultations over the phone and through video. Last year, we helped a record-breaking 162,662 clients.

To our friends and supporters, thank you! By contributing this year or in the past, you allow us to do what we do. By volunteering, you helped us expand our reach. By collaborating with us to effectuate change, you helped change our community for the good. I am grateful to all of you who help make "and justice for all" become a reality through our work.

With Gratitude,

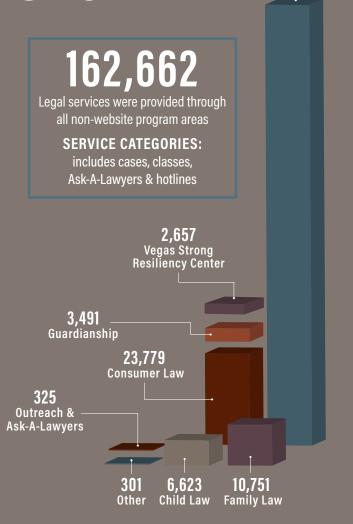
Barbara Buckley, *Executive Director*



ALL SERVICES

114,735 Self-Help Centers

The COVID-19 crisis required us to quickly innovate our client service process. Within a couple of weeks, we invested in new laptops and software, redesigned our phone system, and moved from inperson services to phone, web, and email services to serve clients seamlessly. We also trained our staff on working remotely. We completed the changes as the numbers of requests for assistance began to jump. We created a Legal and Financial Toolkit with links and resources for food insecurity, utility contacts, eviction and foreclosure information, federal assistance updates, and unemployment information among others. It is updated continuously and available in Spanish. The toolkit is on our website at www.LACSN.org/COVID-19.



WEBSITE



Over **2,499,554** users accessed legal information on our websites

3,429,884

Total sessions

FAMILY LAW SELF-HELP CENTER WEBSITE:

1,185,821

1,721,332

CIVIL LAW SELF-HELP CENTER WEBSITE:

1,175,504

1,507,850

LEGAL AID CENTER WEBSITE:

146,227

224,966 SESSIONS PRO BONO WEBSITE:

16,373

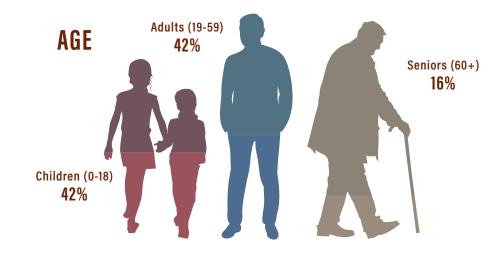
22,490

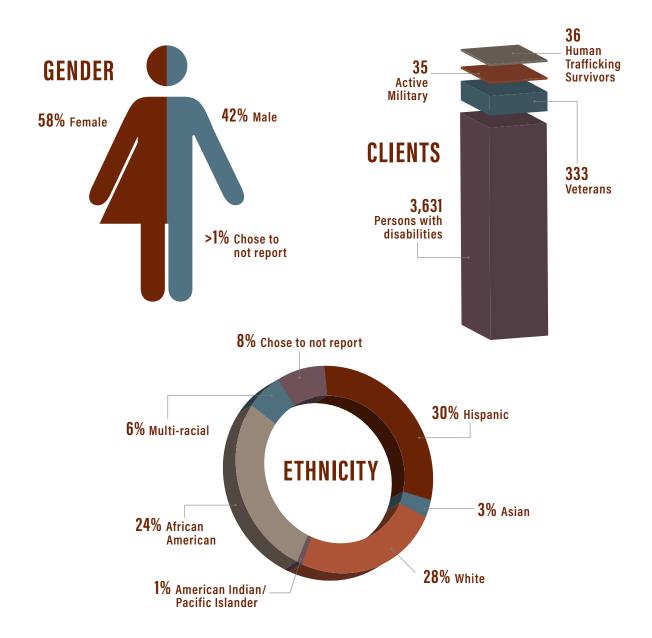
VEGAS STRONG RESILIENCY CENTER WEBSITE:

15,071

19,128

OUR YOUNGEST CLIENT WAS 4 DAYS OLD AND OUR OLDEST CLIENTS IN 2020 WERE A PAIR OF 105 YEAR OLDS!







WHO WE SERVE

DEMOGRAPHICS

WHAT WE DO: HELPING CHILDREN

"[My attorney] spoke to me and cared what

I felt and wanted. He made sure I didn't

have to go back to be hurt."

- Children's Attorneys Project client

My family & friends know how deeply I care about children in foster care. When children are removed from their homes due to abuse or neglect, their lives are instantly uprooted, they face uncertainty, and challenges the majority of us will never undergo. This is why Legal Aid Center of Southern Nevada established the Sunny Day Fund. The Sunny Day Fund aims to return normalcy to the lives of children in foster care. The fund pays for activities and supplies that are not covered by the County. Examples include music lessons and sports equipment – relatively small dollar items that otherwise have a huge impact on normalizing the life of a child in foster care. This fund is in need of replenishing. So as I approach my big 60th birthday on November 23, it is my wish that you will consider donating to the Sunny Day Fund to help support a child in Clark County's foster care system. For more information about the fund and how to donate, go to http://weblink.donorperfect.com/BBuckleyBirthday. Thank you from the bottom of my heart!

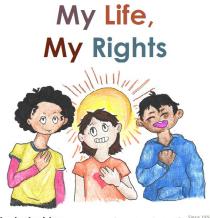
Barbara Buckley November 15, 2020 · ③

The **Children's Attorneys Project** (CAP) provides counsel, advice and representation to abused and neglected children in the foster care system. The attorneys serve as the child's voice before the court and community allowing the child to take an active role (and responsibility) in their own destiny. Our dedicated CAP team handles tough cases involving heartbreaking scenarios: young babies with broken bones, children who are sexually abused, and so many traumatized by removal to a strange environment. But our team is buoyed by the fact that they make a difference in the lives of our clients. It is an honor to represent these children.

In 2020

- 6,001 children in foster care had a voice in court.
 - 4.728 were represented by CAP attorneys
 - 1,264 by Pro Bono CAP attorneys
- 9 CAP cases were decided on appeal

The **Education Advocacy Program**, a unit of CAP, provides advice, training, advocacy, and legal representation for children with disabilities who are entitled to special education services under federal and state law.



- Illustrated by
 ShyAnn Britt

 LEGAL AID CENTER

 ••••• of Southern Nevada
- 220 children in low-income families were represented by our Education Attorney to ensure they received the special education assistance necessary for them to be successful in school
- 114 Volunteer Education Advocates worked directly with the Clark County School District to ensure the needs of 287 CAP children with special education needs were met.

Brad* is a 17-year-old boy who was expelled twice from CCSD and sent to behavior school. Brad had significant issues with attendance and ended up in juvenile detention. Brad's mother, being concerned about her son's wellbeing, asked the school if he could get help from the special education department. The parent was told, "kids in high school can't get IEPs."

Brad's mother came to Legal Aid Center seeking help. The Legal Aid Center attorney filed due process to overturn one of the expulsions based on Brad's suspected disability of Autism. We resolved the due process favorably and were able to create an IEP for Brad where he would be placed in supportive classes to help with his struggles. Brad now attends school regularly and even plays in the high school marching band.

Sunny Day Fund

My family & friends know how deeply I care about children in foster care. When children are removed from their homes due to abuse or neglect, their lives are instantly uprooted, they face uncertainty, and challenges the majority of us will never undergo. This is why Legal Aid Center of Southern Nevada established the Sunny Day Fund. The Sunny Day Fund aims to return normalcy to the lives of children in foster care. The fund pays for activities and supplies that are not covered by the

County. Examples include music lessons and sports equipment – relatively small dollar items that otherwise have a huge impact on normalizing the life of a child in foster care. This fund is in need of replenishing.

This was a post on Facebook celebrating Barbara Buckley's 60th birthday which included a call to action requesting donations to the Sunny Day Fund to help support children in foster care.

Dakota, an 11-year-old girl, came into foster care in November 2018 with her half- brother, who was released to the custody of his non-offending father. Dakota stayed with her half-brother and his father until the end of her school year.

At the 6-month review hearing, the Department sought to terminate parental rights and move toward adoption by Dakota's maternal grandmother. The Court was reluctant to fast-track the termination and adoption. Dakota's Legal Aid Center attorney knew that Dakota wanted to live with her grandmother. Dakota told her attorney that she had no contact with her mother since coming into foster care and she had not seen her father in 10 years. Neither parent was present in court. Dakota's Legal Aid Center attorney told the court what Dakota wanted, which was to move in with her maternal grandmother.

A hearing was set and Dakota's biological parents were appointed attorneys. Both parents said they did not want their rights terminated so a trial was set. On the day of trial, the father failed to appear. The mother was in custody at CCDC and was therefore brought to court. She claimed to be sober asked the court to postpone the trial. Dakota and her grandparents were present in court. The State opposed the mother's request. The Court asked Dakota's Legal Aid Center attorney what Dakota wanted. Dakota's attorney strongly opposed the request to move the trial months down the road, arguing that Dakota still had no contact with her mother, was happy and thriving with her grandparents, and that she wanted to be adopted by her grandparents. The mother then decided to relinquish her rights. Dakota was present for the entire proceeding and was very happy as they left the Court, feeling much more secure that she could have a safe and stable life with her grandparents.

In 2020, we expanded our Guardianship Advocacy Program to include representation of minors. Our attorneys began championing for their rights and guarding against financial and other kinds of exploitation. We represented 490 minors under guardianship.

^{*}Names have been changed to protect the privacy of Legal Aid Center's clients.

WHAT WE DO: PROTECTING SENIORS

Legal Aid Center provides direct representation, counsel, and advice to seniors through our Consumer Rights Project on legal issues from predatory lending, real estate, fraud, probate, social security appeals, mobile home issues, immigration, bankruptcy, and unlawful auto sales and mechanic work.

The **Adult Guardianship Program** within the Consumer Rights Project provides direct representation to seniors and adults facing or under a guardianship. The Program is on the forefront of a changing area of law and is helping to shape and enforce meaningful protections for those otherwise unable to protect themselves.

In 2020

- 12% of our senior clients had housing issues
- 68 seniors were victims of violence or domestic violence
- 48% of the guardianship cases we closed resulted in the guardianship being avoided or terminated for cause

Our Adult Guardianship Program attorneys represented

2,613 clients in 2020

162 Guardianships were denied or avoided

Adult Guardianship 40% clients over age 70



Tim, a fifty-eight year old man, was hospitalized against his will. The hospital then refused to release him for over ninety days. When initially admitted to the hospital, a doctor, who had only observed Tim for a few minutes, wrote a report stating that Tim needed a guardian to manage every aspect of his life. Tim became trapped in the hospital as a result of this doctor's opinion. The hospital petitioned the court to appoint a guardian. Tim strongly objected to someone else choosing where he would live, how his

money would be spent, and what medical care he would receive, among other things.
Fortunately, the court appointed Legal Aid Center of Southern Nevada to represent him in his guardianship matter.

At the hearing on the hospital's petition, a Legal Aid Center attorney fought for Tim's independence, relying on his long history of caring for himself independently. The hospital argued that because Tim was between housing, it was unsafe to release him from the hospital. The hospital further argued, without any evidence, Tim could not be trusted to manage his own affairs. However, Tim, with Legal Aid Center counsel's assistance, clearly explained to the judge how he had previously managed his affairs and of his future plan to live with his brother until he located housing for himself, which he could easily afford on his Social Security retirement income. The judge was satisfied and denied the hospital's petition to

appoint a guardian. The hospital was ordered to release Tim immediately. After a long and needless three months in the hospital, he was finally free.

Tim reports that he moved into his brother's home as soon as the hospital released him, and is in the process of locating his own apartment. Tim is eternally grateful that his attorney listened to him and fought for his ability to live independently and manage his own affairs.

WHAT WE DO:

GIVING VICTIMS OF VIOLENCE A LEGAL LIFELINE

The **Family Justice Project** provides a wide range of representation to victims of domestic violence. Our attorneys appear at hearings to extend protective orders and assist with divorce and custody issues. We also represent victims of crime who have civil and family law problems that are a result of their victimization.

The Immigration Advocacy Program provides legal assistance and representation to immigrant victims of violence. We also represent victims of crime who have civil and family law problems that are a result of their victimization and assist battered immigrants self-petition the government to remain lawfully in the United States.

In 2020

- 1,466 victims of domestic violence received legal representation to help them reclaim a life free from violence
- 1,314 immigration cases were worked on to keep families together, from special visas for immigrant children to helping victims of crime so they could help the police without fear.
- Our attorneys assisted 3,831 additional low-income clients with family law issues like divorce, custody, guardianship, name/gender marker changes, counsel, advice, and information.

The **Family Law Self-Help Center** is a legal "emergency room" for pro se litigants navigating the court system. The center provides an environment where walk-in customers, often with urgent legal issues, can request legal information regardless of their income, assets, or citizenship who need guidance in filing or managing their family court case.

- In total, 75,680 customers visited the Family Law Self-Help Center in 2020.
- Over 1.1 million users accessed the Family Law Self-Help Center website for information and forms.



WHAT WE DO:

GIVING VICTIMS OF VIOLENCE A LEGAL LIFELINE



The Vegas Strong Resiliency Center

The Vegas Strong Resiliency Center saw many improvements to the services offered to survivors of the mass shooting on October 1, 2017. In its 3rd year of operations, the Center responded to requests by offering integrative services, updating the website, and offering a Spanish language social media channel.



"I'm so happy with my life right now. Thank you is not enough. I really appreciate the help of what my attorney did for my life. Legal Aid Center is a big help with how to get out of my nightmare. I will never forget her [my attorney]. She changed my life." – Family Justice Project client

Ms. Clay reached out to the Vegas Strong Resiliency Center about the financial assistance program because her family's finances were significantly impacted by the pandemic. They also lost their health insurance. Ms. Clay was receiving medical treatment for her physical and mental health due to Route 91 but the loss of insurance combined with a lower income created an untenable situation. As a result, Ms. Clay contacted the Center seeking financial assistance. The Center's staff talked with Ms. Clay and reviewed her financial situation. Ms. Clay originally applied with the VOCP in 2017, but became frustrated with the paperwork and bureaucracy when she tried to get medical claims reimbursed through VOCP. The Center collected Ms. Clay's financial and health documents and helped communicate with the VOCP in order to smooth out any frustrations. Through the Center's advocacy, the VOCP reimbursed Ms. Clay for thousands of dollars in medical bills and resolved overdue medical provider invoices. Moving forward, Ms. Clay has the ability to continue medical treatment while focusing on restoring her family's financial security.

MEETING NEEDS OF DOMESTIC VIOLENCE VICTIMS DURING COVID-19

-APRIL S. GREEN, ESQ.
DIRECTING ATTORNEY
FAMILY JUSTICE PROJECT





WHAT WE DO: DEFENDING VICTIMS OF FRAUD AND UNLAWFUL BEHAVIOR

"This gave me peace of mind after years of runarounds. I can now move to be with my family as a senior I am starting to need more care now. You have no idea what this has done for my morale. Now I can make plans for my move. Please keep up what you are doing for people like myself."

- Consumer Rights Project client

Legal Aid Center of Southern Nevada's Consumer Rights Project helps people who cannot afford an attorney fight back against financial predators. Consumer attorneys fight for clients being abused by real estate and housing fraud, unlawful wage garnishments, predatory loans, car dealer scams, unscrupulous mechanics, and illegal repossessions.

In 2020:

- Over 17,000 people contacted our Consumer Rights Project seeking help
- Our staff expanded our work with landlords and tenants, assisting 7,467 people seeking to stay in their homes during the worst health crisis and rental crisis in 100 years.
 - An average of 156 every week!

In February, we announced that \$706,875 in unclaimed class action settlement funds would be used to help combat emergency housing issues in Clark County. The funds are a result of a class action lawsuit initiated by a team of attorneys from Legal Aid Center of Southern Nevada and pro bono attorneys from Kemp Jones, LLP. The funds were donated to the Southern Nevada Emergency Rent Fund managed by nonprofit Nevada Community Foundation. This fund donates to HELP of Southern Nevada's emergency rental assistance program which protects individuals and families from eviction.

When COVID-19 shut down businesses in March, we knew individuals and families would soon be struggling with rent and eviction issues. We set up an Eviction Protection Program to assist tenants with their legal rights, to understand the various moratoriums and emergency directives, and how to seek protections under those directives. We represented tenants in court and helped them with their paperwork, when they had nowhere else to turn.

Our team with the Culinary & Bartenders Union Legal Service Fund Program (developed in partnership with the Culinary Workers Union Local 226, UNITE HERE Bartenders Union Local 165, & participating employers) assisted with issues concerning unemployment benefits, housing and family law matters. Call and email volume skyrocketed as the shutdown dragged on from days to weeks to months.



FREQUENTLY ASKED QUESTIONS: NEVADA'S EVICTION BAN

es Nevada's What in the projection ban gave residential a ctions?

What if I already gave my landlord a declaration under the federal CDC ban?

What kinds of evictions does the new ban allow?

What if my landlor has already starte an eviction agains me and filed with the court?

What steps do need to take to protect myself?

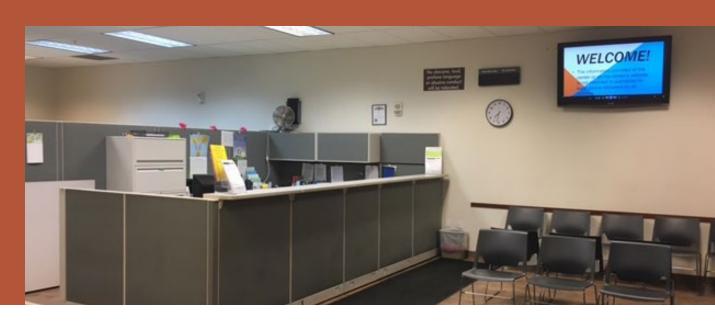


In February 2020, Crystal moved into a rental unit. Shortly thereafter, Crystal was laid off from her job due to the COVID-19 pandemic. Crystal's landlord grew increasingly aggressive and constantly demanded rent. Crystal believed that her landlord accessed her unit without prior authorization. Further, he began to shut down essential services with impunity. First, he told Crystal that she must not be able to make payments to the power company so he shut off the power to her unit. Then he shut off the water and removed her stove from her unit. Crystal sought legal assistance from Legal Aid Center.

The Legal Aid Center attorney assisted Crystal with the filing of a Verified Complaint for Unlawful Exclusion of a Tenant and Termination of Essential Services. After filing the lawsuit, Crystal returned home to discover that her landlord had chained the front gate and unlawfully locked her out of her unit. Crystal's attorney represented Crystal in court and told the Judge what the landlord was doing to Crystal. The Judge found that the Landlord unlawfully terminated essential services and unlawfully evicted Crystal. The Court awarded Crystal over \$1,100 in damages. Crystal is relieved to have this experience behind her.



LEGAL EMERGENCY ROOMS



Self-Help Centers function as legal emergency rooms for people struggling to navigate the court system and obtain accurate legal information. The staff at each Self-Help Center provides trustworthy information, legal forms, and assistance in civil and family matters.

www.FamilyLawSelfHelpCenter.org/ www.CivilLawSelfHelpCenter.org/

DAY STATE AD CAPTERIAL D. CAPTERIAL D. CAPTERIAL SECTION OF THE CAPTERI

The Family Law Self-Help Center expanded their services this year to provide assistance with Temporary Protective Orders and our staff assisted 14,409 people in just this one area.

- Civil Law Self-Help Center assisted 39,055 people
- Family Law Self-Help Center helped 75,680 in total (14,409 assisted with Temporary Protection Orders)
- 12,965 people completed on-line interactive guide and file interviews across 30 legal subject areas. The user answers questions and the program populates the answers in a legal form, making it easier for a pro se litigant to tell their story and request relief.

Betty called the Family Law Self-Help Center in need of help applying for a protection order against her former dating partner who suffered from mental health and addiction problems.

She described being threatened with a gun, receiving harassing calls and text messages, being barricaded in a room for two days against her will, and seeing her property damaged. The court's COVID-19 health and safety protocols require applicants to use an internet-accessible device to complete and submit an application or go in person to file the application and have a hearing. Betty had limited technical access that hindered her ability to complete the application online and timely file it. She also struggled telling her story logically or chronologically.

Over the phone, the Family Law Self-Help Center Facilitator explained the application sections (i.e., demographic information, past incidents of violence, and requested court orders). A successful interview requires letting the Applicant communicate the story. Here, Betty "talked out" her statement in a stream of consciousness manner. The Facilitator was then able to discuss the events reported in greater detail to discover which incidents were closer in time than the others and allowed the applicant to express her statement in a logical manner. The Facilitator transcribed Betty's information in an order that was easy to follow and offered assistance that eliminated the barriers to technology.

Betty submitted an application explaining events concisely. The Judge granted the protection order and scheduled a hearing to determine whether to extend the protection order for up to two years.

WHAT WE DO: ASK-A-LAWYER, EDUCATION, AND OUTREACH

Complementing our direct legal services, we assist thousands with free legal guidance in a variety of legal topics in partnership with the William S. Boyd School of Law. During a regular academic year, 40 classes a month are taught to the public by teams of law students, under the supervision of an attorney to provide free legal education on relevant legal issues. Classes are designed to explain legal concepts, provide information on alternatives to litigation, and supply answers to Nevadans unfamiliar with the law.

To date, more than 75,000 community members have attended these classes.

Community Legal Education Classes

Legal Aid Center educated 1,506 individuals through 375 free weekly and monthly classes designed to explain legal concepts, provide information on alternatives to litigation, and supply answers to Nevadans unfamiliar with the law. We partner with the Williams S. Boyd School of Law to train law students how to teach individuals who are in the early stages of understanding their legal plight in various legal areas:

- Bankruptcy*
- Being Collection Proof
- Divorce*
- Do I Have a Path to Citizenship?*
- Guardianship
- Litigation and Trial Preparation
- Paternity and Custody*
- Small Claims
- Family Law classes are also taught at local shelters
 - *Classes available in Spanish

Ask-A-Lawyer

Staff and pro bono attorneys volunteered for free weekly **Ask-A-Lawyer** sessions, offering 3,071 unrepresented individuals who cannot afford an attorney, 15 minutes free with a pro bono attorney who can answer specific legal questions in the following legal areas or at community-wide events:

- Debt Collection
- Family Law
- Homeless Asst. Project
- Immigration
- Landlord/Tenant
- National Celebrate Pro Bono Week
- Probate

- Small Business Legal Advice Project
- Small Claims
- Veterans

Outreach

Pro bono attorneys, Legal Aid Center attorneys and staff volunteered for 46 outreach events around Clark County in 2020, including outreach to local schools, senior living homes, community group meetings, nonprofit events, and Community Law Day, among others. All outreach events were virtual due to the pandemic. This also included virtual trainings for community partners on federal and state eviction moratoriums, and virtual Town Halls on unemployment, consumer issues, small business matters, and housing.







PRO BONO PROJECT

The Pro Bono Project recruits private attorneys to represent clients in civil legal areas such as child abuse, domestic violence, consumer fraud, family law, and education advocacy, and we train and mentor our volunteer attorneys in specialties of law outside their usual practice areas.



20th Annual **Pro Bono Awards**

Each year since the Pro Bono Project became a part of Legal Aid Center, we honor local attorneys who collectively provide tens of thousands of hours of free legal services to low-income residents in Clark County. 2020 was a difficult year, yet pro bono attorneys continued volunteering to provide legal services to low-income and vulnerable people in need. Instead of our regular luncheon, we held our first virtual Pro Bono Awards, which is available on our YouTube channel at https://youtu.be/eMe/EyABKZw



PRO BONO FIRM OF THE YEAR: Hutchison & Steffen, PLLC



PRO BONO ATTORNEY OF THE YEAR: Jennifer Abrams, The Abrams & Mayo Law Firm



MYRNA WILLIAMS CHILDREN'S PRO BONO AWARD:

WILLIAM S. BOYD AWARD **OF EXCELLENCE:** AT&T



PUBLIC INTEREST LAW STUDENT OF DISTINCTION: Cristian Gonzalez Perez



ASK-A-LAWYER COMMUNITY COMMITMENT AWARD: (TIE) Lawrence Phillips (left) and Carlos Morales (right)





PRO BONO AWARDS SPONSORS

We are so fortunate to have the support of so many fine attorneys in the Southern Nevada legal community. Without their hard work and commitment to the cause, we would have to turn away thousands of our most vulnerable residents.









































THANK YOU TO OUR **CHAMPION OF JUSTICE SPONSORS:**

Edward M. Bernstein & Associates Bank of Nevada William S. Boyd School of Law Nevada Legal News AT&T

Bailey Kennedy, LLP The Cosmopolitan of Las Vegas Judge Bill Henderson - Family Court **Nevada Assembly**

Democratic Caucus Lewis Roca Rothgerber Christie **Hutchison & Steffen** Garman Turner Gordon Mutual of America Kemp Jones

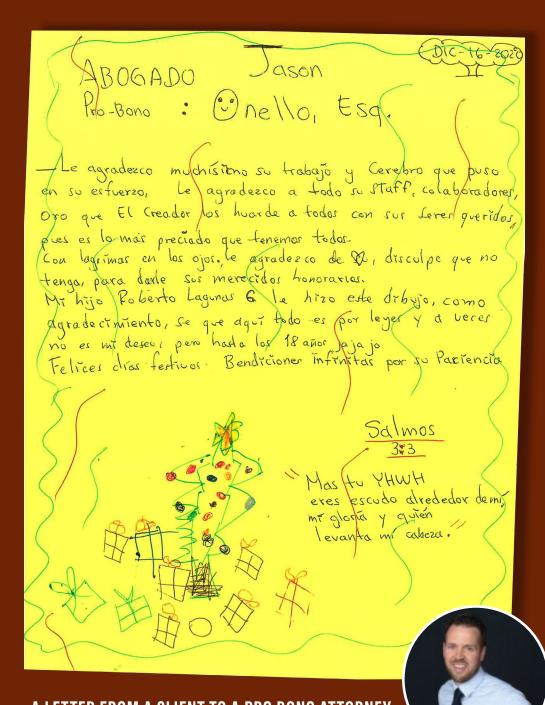
Nevada Gold Mines, Operated by Barrick Southwest Gas Corporation **Anthem Injury Lawyers Boyd Gaming Corporation R&R Partners Foundation** Law Office of David C. Nelson

THANK YOU TO OUR **ACCESS TO JUSTICE SPONSORS:**

Springel & Fink, LLP Kainen Law Group **Armstrong Teasdale Advanced Resolution Management** Hartwell Thalacker Charles Schwab & Co., Inc. Thomas & Mack

Laura FitzSimmons Robyn & Aldo Manzini **Hammer Resolution Facilitators** Clark Hill Goldsmith Guymon, PC **Assemblyman Howard Watts Nevada Senate Democrats** Fox Rothschild The Howard Hughes Corporation **Christine Smith** Southern Nevada Senior Law

Program Spencer Fane **Brownstein Hyatt Farber Schreck** Gallian Welker & Beckstrom Willick Law Group State Bar of Nevada



A LETTER FROM A CLIENT TO A PRO BONO ATTORNEY

English Translation:

I am so thankful for all of your help and thought you put into this and for all of your effort. Thanks to all of your staff, and collaborators. I pray to the Creator that he may watch over all of you and your loved ones because this is the most precious thing we all possess.

With tears in my eyes and from the bottom of my heart, I am so grateful. I am sorry that I do not have a way to repay you your well-deserved attorney fees. My son made you this drawing, in appreciation. I know that everything must be done legally even if that is not my desire until he is 18.

Happy holidays, and infinite blessings for your patience.

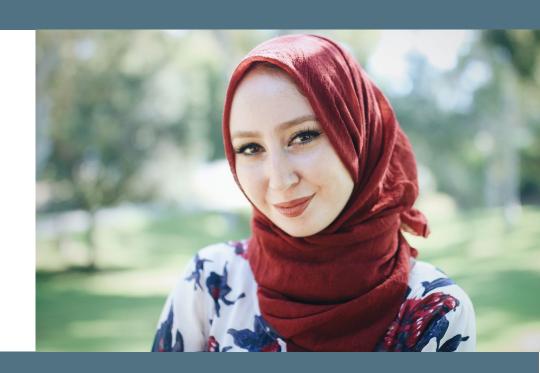
Psalm 3:3: But you, Lord (YHWH) are a shield around me; you are my glory, the one who holds my head high.





Community Justice Fellowship Sponsored by Paul Padda Law

In 2019, we announced the Community Justice Fellowship Sponsored by Paul Padda Law. It is a one year fellowship for a law school graduate who wants to work in a public interest law firm and learn how the top legal aid in Nevada provides over 162,000 services a year. This fellow helps us meet the great unmet legal need by training and working in each of the different Project areas at Legal Aid Center throughout the year. Wesley Su, the inaugural fellow, began his fellowship in August 2020. Widad Diab, the 2021 fellow, begins in August 2021. www.LACSN.org/CJFellowship



Introducing the Civil Justice Summer Fellowship

In 2020, Robyn Ratcliffe
Manzini and Aldo Manzini and
Legal Aid Center announced
the creation of the Civil Justice
Summer Fellowship, which
begins in 2021. This fellowship
will support a law student for
a summer and provide them
with valuable legal training in
public interest work.

www.LACSN.org/CivilJustice



2020 Melanie Kushnir Access to Justice Fellow Azra Ozdemir

The Melanie Kushnir Access to Justice Fellowship was created in honor of Melanie Kushnir. Melanie passionately believed that those who face domestic violence, child abuse, elder abuse, consumer fraud or other civil legal challenges can have their lives forever changed for the better with an attorney who





will stand and fight for their rights — and that they deserve nothing less.

One law school student is selected annually to spend their summer as a staff member in the Pro Bono Project, carrying on Melanie's work in assisting those unable to afford the civil legal help they need. www.LACSN.org/Fellowship

2020 ASSOCIATES CHALLENGE Associates Coming Together to Help the Community



Associates Challenge

The Associates Challenge is a friendly competition between law firms to raise awareness about the unmet legal needs of low-income individuals residing in Southern Nevada. Associates at the participating firms challenged each other and their own firm members to donate to Legal Aid Center.

We didn't know if there would be a 2020 Associates Challenge, due to the uncertainties of the pandemic. But Emily Dyer and Matthew McKissick, the Associates at Brownstein Hyatt Farber Schreck, were determined to keep the Challenge going.

"We've decided to revamp the challenge for this year with a new theme: Associates coming together to help the community! We're about unity this year, and we'll get back to the real challenge next year!"

Brownstein Hyatt Farber Schreck, Lewis Roca Rothgerber Christie, and McDonald Carano, participated in the second annual event and raised \$9,000! www.LACSN.org/AssociatesChallenge



HOW WE DO IT





Aaron Shipley



Christopher Humes

Clifford Ristow

Connor Shea

Craig B. Kushnir

Dana Waldman

David Kushnir

David Thoman

Dayvid Figler

Daniel Hamilton

Debbie Leonard

Debra L. Gibson

Dennis Gutwald

Dickinson Wright

Department of

Motor Vehicles

Doreen Spears

Doris Nehme-

Doug Merenda

Edward Bond

Edwin Keller

Eliza Lantrip

Ellen Schulhofer

Emily Baracco

Emily Dyer

Emily Ellis

Erik Foley

Erik Lovaas

Erin Elliott

Erin Grolle

Eva Turner

Fran Fine

First Class, Inc.

Frances Doherty

Frieda Freeman

George Ogilvie

Gerald & Joan

Gerald Gardner

Gloria Sturman

Grace Young

Greene Infuso

Gregory Giordano

Harriett Cummings

Heather Armantrout

Heather Buchta

Helen Fair

Molfenter

Eric Walther

Hartwell

Tomalka

Deborah Westbrook

Danielle Foerschler



Community Partners

As a non-profit law firm providing legal assistance at no cost to our clients, Legal Aid Center is in fundraising mode year round. We are so thankful to have forged strong partnerships with the following groups, who support us in a variety of ways, ranging from monetary donations to marketing and communications advice to relationship-building. We could not serve the thousands that we do without their generosity:

GRANTS

Attorney General National Settlement AT&T Charles Schwab Clark County Federal Attorney Admission Fund

IN KIND SUPPORT

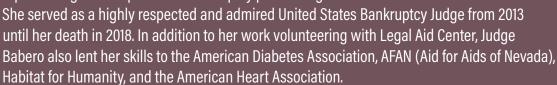
Alex Matter
Assistance League of Las Vegas
Clark County Bar Association
Global Intelligence Network
HELP of Southern Nevada
Las Vegas-Clark County Library District
Nevada Justice Association
Nevada Legal News

Irvin Stern Foundation
Nevada Bar Foundation
Nevada Gold Mines, Operated by Barrick
U.S. Department of Justice
Walter S. Johnson Foundation

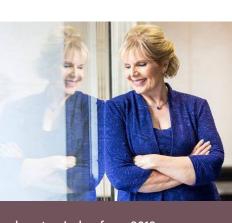
Pro Bono Court Reporting Program QDRO Masters at Willick Law Group R&R Partners Foundation State Bar of Nevada Tyler Technologies UNLV William S. Boyd School of Law Vegas PBS

2020 DONORS

We were honored to receive a significant donation from the Estate of Judge Laurel Davis Babero. Judge Babero practiced law for 26 years in Arizona and Nevada, representing various parties in bankruptcy proceedings.



We are incredibly grateful for the gift, which will support our Bankruptcy Facilitator program. We thank her estate for generously bestowing this so that we may continue Judge Babero's legacy of preserving access to justice for everyone, regardless of their financial status.



Alan & Carole Kushnir Alan Bennett **Albert Kovacs** Alex Lin Alfredo Alfonso Allen & Michelle Thach Allie Elwell Amanda Allstock Amanda Benenson Amanda Kern Amanda Morgan Amanda Yen **Amazon Smile** Foundation Amie Sabo Amy Ismail **Andrew Pasternak** Andrew Weil Angelique Abney Anthony Modarelli AT&T Nevada **Ballard Spahr** Bart Larsen **Betsy Ward** Bonnie Bula **Brad Lewis Brent Childress Brian Anderson Brian Blakely Brian Shapiro** Brian Zabo Briselda Quesada-Muguerica **Brittany Walker Brooke Holmes Bruce Feher Bryan Scott Bryce Loveland** Carol Eckman Carolyn Ellsworth Carrie Moreau Catherine Chrobak Celina Mason **Chad Harrison** Chelsee Jensen Chris Molina **Christine Miller Christine Smith**

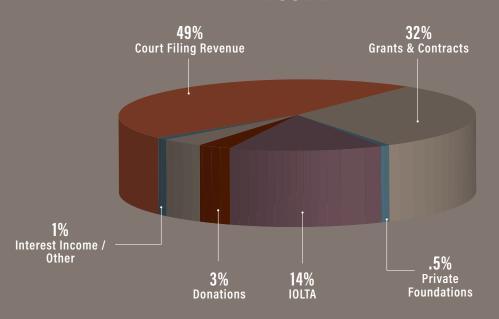
Henry Runge Henry Sotelo Howard D McKibben Chapter of NV Irvin Stern Foundation Jack DeGree Jaime Zimmerman James Ferrence James E Williamson Jamie Carper Jamie Lynn Thalgott Jane Karadbil Jane Ann Morrison Janet Pancoast Jaqueline Gilbert Jason Close Jason Sifers Jeannene Lafarga Jeff Silvestri Jessica Moyeda Jim Crockett Joel Hengstler John Mehaffey John Mowbray John Olenick John Valery White John Wiles Judith Swezey Jus Run, LLC Justin Alper Justin Jones Karen Haller Kathleen Tam Keith Brown Kemp Jones Kemp, Jones & Coulthard Kind Law Kristina Kleist Lance Wilson Las Vegas Chapter of National Bar Association Laurel Davis Leslie Cohen Leslie Anne Smith Godfrey Lindsay Williams Lisa and David Diffley

Liz & David Nelson Lloyd Mack Flatt Lorne Malkiewich Mackenzie Warren Maggie Carlton Cartwright Maira Espinoza Marc Rubenstein Marileidys Estrada Mark Schrieber Mark Starr Mark Stufflebeam Marla Turner Mary McCarthy Mary Tran **Matthew Francis** Matthew Granda Matthew McKissick Matthew Tsai McLetchie Law Group Melissa Edwards Michael Kalish Michael Korn Michael Moore Michael Whittaker Michel McCue Nancy Oesterle Network for Good Nick Ferndino Nikhail Nigam **Noel Anschutz** Pat Lundvall Patricia J. Coyne LLC **Patrick Reilly** Paul Harry Peggy Leen Peter Ajemian **R&S Investments** Randall Jones Rebuilding Together Southern Nevada Renee Galgano Rev. Victoria Warren **Rex Martinez** Richard & Tina Morgan Rob McPeak Robert E Clark Charitable Foundation

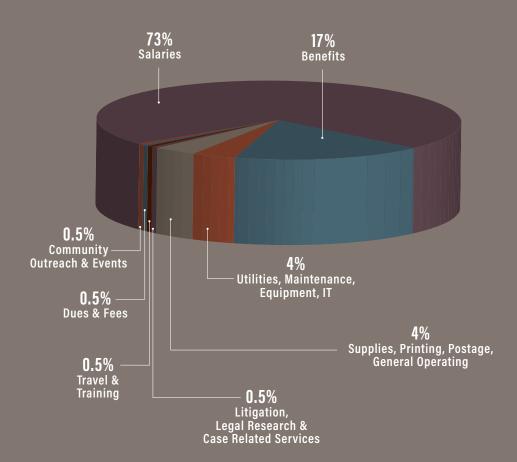
Robert Larsen **Robert Murphy** Robyn & Aldo Manzini Rory Kay Rosemary Ashton Ruperto Rubio **Ruth Dyer** Sally Yeager Sandra Douglas Morgan Sandra Jauregui Sara Funtek Sara D. Kushnir Sara Ngan Sarah Mansell Scott Borison Scott Katherman Scott Scherer Scott Swain Sharon Dickinson Sheila Leslie Sonya Vermeys State Bar of Nevada Steven Yeager Sugar Vogel Susan L. Myers Ted Olivas Teresa Bell The Lionel Trust Thelma Reindollar Theresa Crawford Thomas Owens Tiffani Nocon Tiffany Balenger Tonya McCormick **Travis Chance** Troy Domina United Way of Southern Nevada Vanessa Geller Venicia Considine Wayne Hardy Western Elite William & Cathleen Cobb William Nobriga Wynn Foundation Wynn Resorts Yeshua Veloz Zach Gomez

2020 FINANCIAL STATEMENT

INCOME



EXPENSES



NCOME	2019	
Court Filing Revenue	\$9,083,456	49%
Grants & Contracts	\$6,006,656	32%
Private Foundations	\$100,000	0.5%
IOLTA	\$2,640,120	14%
Donations	\$483,540	3%
Interest Income / Other	\$225,915	1%
Income Before Donated Services	\$18,539,686	100%
(22,515 hrs at \$300/hr) Donated Services	\$6,754,500	
Endowment Contribution	\$784,217	4%
Total Income, including Donated Services & Endowment	\$26,078,403	
EXPENSES		
PERSONNEL		
Salaries	\$11,650,747	73%
Benefits	\$2,808,685	17%
Personnel Subtotal	\$14,459,432	90%
NON PERSONNEL		
Utilities, Maintenance, Equipment, IT	\$667,534	4%
Supplies, Printing, Postage, General Operating	\$679,205	4%
Travel & Training	\$73,705	0.5%
Dues & Fees	\$66,000	0.5%
Litigation, Legal Research & Case Related Services	\$91,877	0.5%
Community Outreach & Events	\$13,339	0.5%
Non-Personnel Subtotal	\$1,591,659	10%
TOTAL OPERATING EXPENSES	\$16,051,091	100%
Expenses Before Donated Services & Endowment		
Donated Services	\$6,754,500	
Endowment Investment	\$453,087	
Total Expenses, including Donated Services & Endowment	\$23,258,678	
NET OPERATIONS	\$2,819,725	

STAFF

BOARD OF DIRECTORS

PRESIDENT Max Couvillier, Esq., Kennedy & Couvillier

SECRETARY J. Randall Jones, Esq., *Kemp Jones*

TREASURER Shelby Keefer, C.P.A., Serl Keefer & Welter

Dick Morgan, Esq.
Paul Martin
Bob Dickerson, Esq., *The Dickerson Law Group*

Marshal Willick, Esq., Willick Law Group
Betsy Ward
John Valery White, Esq., UNLV
Kim Sinatra, Esq.
Karen Haller, Esq., Southwest Gas
Robyn Ratcliffe Manzini
Patricia Lee, Esq., Hutchison & Steffen
Michon Martin, R&R Partners
Elizabeth Nelson, Esq.

CORPORATE COUNSEL Robert McPeak, Esq., *McDonald Carano Wilson*

Barbara Buckley, Esq.,

Executive Director

Terry Bratton,

Chief Financial Director

Venicia Considine, Esq.

Director of Development &

Community Relations

Christine Miller, Esq.

Director of Community

Initiatives & Outreach

CHILDREN'S ATTORNEYS PROJECT

Janice Wolf, Directing Attorney Kim Abbott, *Attorney* Candace Barr, Attorney Ashley Biehl, Attorney Danyell Cadell, Attorney Amy Connell, Legal Advocate Angela Cook, Attorney Leticia Davila, Legal Assistant Tiffany DiBari, Legal Assistant Gwen Dixon, HR Facilitator Patricia Fernandez, Legal Assistant Ilka Fisher, *Legal Advocate* Dewey Fowler, Jr., Attorney Denise Glasgow, Attorney Patrick Hirsch, Attorney

Amanda Holly, *Legal Assistant* Amy Honodel, Attorney Jaymie Junsay, Legal Advocate LaTosha Kelly, Legal Assistant Anthony Mackenzie, Legal Advocate Alexander Matter, Legal Assistant Mary McCarthy, *Attorney* Tonya McCormick, Attorney Yolanda Miller, Attorney Jonathan Norman, Attorney Nick Petsas, Attorney Melanie Pettway, Attorney Xavier Planta, Deputy Director Adrian Rosehill, Attorney Fernande Rossetti, Attorney Gillian Satterfield Barjon, Attorney Jennifer Silverman, Attorney Jennifer Spelman, Attorney Sara Stephan, Attorney Alexis Stewart, Attorney Elena Thomas, Legal Assistant Kelly Venci Gonzalez, Attorney Candace Watkins, Attorney Audrey Whitehurst, *Attorney* Tiffani Wickel, Attorney Valenica Wilson, Legal Assistant

CIVIL LAW SELF-HELP CENTER

Lauren Peña, Directing Attorney
Prescilla Arellano,
Legal Information Facilitator
Marco Guerra,
Legal Information Facilitator
Pam Pearson,
Legal Information Facilitator
Jessica Velazquez,
Legal Information Facilitator
Kat Williams,
Legal Information Facilitator

CONSUMER RIGHTS PROJECT

Jim Berchtold, *Directing Attorney*Enrique Acuña, *Attorney*Peter Aldous, *Attorney*Taylor Altman, *Attorney*Katie Anderson, *Attorney*Joice Bass, *Attorney*Amy Berlin, *Legal Advocate*Olivia Bivens, *Attorney*Debra Bookout, *Attorney*Haley Box, *Attorney*Marcus Browers, *Attorney*Anna Caceres, *Legal Advocate*Scott Cardenas, *Attorney*Bernice Castro, *Legal Advocate*



Maggie Cormier, Legal Assistant Melissa Corral, Attorney Marina Dalia Hunt, Attorney Jineen DeAngelis, Legal Assistant Janyne Diaz, Legal Advocate Claudia Ene, Legal Advocate Samantha Feeley, *Attorney* Robert Fleming, Attorney Alejandro Flores-Duran, Legal Advocate Julie Fox, Legal Assistant Stephany Garcia, *Legal Advocate* Peter Goatz, Attorney Elizabeth Gomez, Legal Assistant Heather Goodlett, Attorney Linda Hernandez, Legal Advocate Patricia Lawson, Legal Advocate Lupe Ledezma, Legal Advocate Casey Lee, Attorney Aaron MacDonald, Attorney Clariza Magat, Legal Advocate Ingrid Marroquin, *Legal Advocate* Kerri Maxey, *Attorney* Ryan McConnell, Attorney Elizabeth Mikesell, Attorney Elizabeth Montes, Legal Advocate Caesy Morales, Legal Advocate Susan Myers, *Attorney* Rosie Najera, Legal Assistant Maria Parra-Sandoval, Attorney Alexa Reanos, Legal Assistant Rose Reinosa, Legal Assistant Tina Rentzios, *Attorney* Joyce Riley, Attorney Sophia Romero, Attorney Ashley Scott-Johnson, Legal Assistant Jeffrey Sheehan, Attorney Christopher Storke, Attorney Erika Velez, Receptionist

Lucia Villanueva, *Reception* Penny Walker, *Legal Assistant* Michael Wendlberger, *Attorney* Melissa Zensen-Lipman, *Attorney*

FAMILY JUSTICE PROJECT

April Green, Directing Attorney Brianna Bower, Attorney Kristine Brewer, Attorney Amy Buchanan, Attorney Ebru Cetin, Attorney Angie Corona, Legal Advocate Miguel Flores, Legal Advocate Silvina Gimenez, Legal Advocate Gabrielle Jones, *Deputy Director* Madeline La Forgia, *Attorney* Bryan Martin, Attorney Earlean Nelson-Deal, Legal Assistant Susan Noyce, Attorney Yvonne Ramirez-Hernandez, Legal Advocate Cristina Rosas, Legal Assistant Rosalba Sales, *Legal Assistant* Bonnie Smith, Attorney Aileen Yeo, Legal Assistant

FAMILY LAW SELF-HELP CENTER

Stephanie McDonald,
Directing Attorney
Lesa Curvey,
Legal Information Facilitator
Miriam Diaz,
Legal Information Facilitator
Gicola Evans,
Legal Information Facilitator

Ana Ibarra,

Legal Information Facilitator

Celina Mason,

Legal Information Facilitator

Erin McAloon, Legal Information
Facilitator
Blanca Nunez, Legal Information
Facilitator
Karla Retiguin, Legal Information
Facilitator
Sonya Toma, Attorney
Tammy Twitchell,
Legal Information Facilitator
Andrea Velasco,
Legal Information Facilitator

PRO BONO PROJECT

Noah Malgeri, *Directing Attorney*Denice Chafino, *Legal Assistant*Cindy Morales Kerben, *Pro Bono Recruiter*Carmen Ramirez, *Liaison*Mike Walsh, *Deputy Director*

VEGAS STRONG RESILIENCY CENTER

Tennille Pereira, *Directing Attorney* Jennifer Dominguez,

Legal Information Facilitator Melissa Moreno, Legal Advocate Yesica Rodriguez, Legal Assistant Tyler Winkler, Attorney

ADMINISTRATION

Sandra Arballo, HR Director
Abraham Cantu, Office Assistant
Crystal Cota, Accountant
Jared Golub, Digital Media
Julio Gonzales, Runner
Debbie Jacoby,
Executive Assistant

Liz Murillo, *Office Assistant* Marc Vaccarino, *IT Systems Manager*

Shay Zipor, IT Specialist



"We are so inspired by our clients. And it is because of our clients that we must ensure that Legal Aid Center of Southern Nevada continues its mission of righting wrongs and changing lives for decades to come.

Client strength and resilience in the face of unimaginable hardships inspire us every day."

– Barbara Buckley, Executive Director



725 E. Charleston Blvd., Las Vegas, NV 89104 ■ 702.386.1070 ■ www.LACSN.org

